



## Inspection Report

DIANE SANDERS  
JEFF SANDERS  
  
PROMISED LAND ZOO  
32297 STATE HWY 86  
  
EAGLE ROCK, MO 65641

Customer ID: **6351**  
Certificate: **43-C-0245**  
Site: 001  
JEFF & DIANE SANDERS  
  
Type: ROUTINE INSPECTION  
Date: May-25-2011

**2.40** (a) (1)

**ATTENDING VETERINARIAN AND ADEQUATE VETERINARY CARE (DEALERS AND EXHIBITORS).**

(a) Each dealer or exhibitor shall have an attending veterinarian who shall provide adequate veterinary care to its animals in compliance with this section.

(1) Each dealer and exhibitor shall employ an attending veterinarian under formal arrangements. In the case of a part-time attending veterinarian or consultant arrangements, the formal arrangements shall include a written program of veterinary care and regularly scheduled visits to the premises of the dealer or exhibitor.

\*\*\*\*\*A Program of Veterinary Care and a record of the Attending Veterinarian's visits were not available during the inspection. The licensee's representative stated that these records have never been maintained at the facility and that the Attending Veterinarian keeps all records in his possession. A written program of veterinary care available at the facility is necessary to ensure that the animals receive appropriate preventative, medical, and emergency care. The licensee must establish a Program of Veterinary Care with the Attending Veterinarian for all species of animals at the facility, must keep a copy of the Program of Veterinary Care at the facility at all times, and must keep a record of the Attending Veterinarian's visits to the facility. Furthermore, the licensee must maintain documentation of any health-related problems, including the following information:

- Identity of the animal
- Description of the illness or injury
- Communication with the veterinarian
- Dates, details, and results of examinations, tests, and procedures
- Dates and types of treatment given, including the dose, route, frequency, and duration of any medication
- Response of the animal to treatment

THE LICENSEE MUST OBTAIN A COPY OF THE PROGRAM OF VETERINARY CARE BY JUNE 3, 2011.  
DOCUMENTATION OF HEALTH-RELATED PROBLEMS BY THE LICENSEE TO BEGIN MAY 27, 2011.

<b>Prepared By:</b>	KONSTANZE PLUMLEE, D.V.M.	
<b>Title:</b>	KONSTANZE PLUMLEE, D.V.M. USDA, APHIS, Animal Care VETERINARY MEDICAL OFFICER Inspector 6031	<b>Date:</b> May-25-2011
<b>Received By:</b>	(b)(6), (b)(7)(c)	
<b>Title:</b>		<b>Date:</b> May-26-2011



## Inspection Report

### 3.77 (f)

#### SHELTERED HOUSING FACILITIES.

(f) Perimeter fence. On and after February 15, 1994, the outdoor area of a sheltered housing facility must be enclosed by a fence that is of sufficient height to keep unwanted species out. Fences less than 6 feet high must be approved by the Administrator. The fence must be constructed so that it protects nonhuman primates by restricting unauthorized humans, and animals the size of dogs, skunks, and raccoons from going through it or under it and having contact with the nonhuman primates. It must be of sufficient distance from the outside wall or fence of the primary enclosure to prevent physical contact between animals inside the enclosure and outside the perimeter fence. Such fences less than 3 feet in distance from the primary enclosure must be approved by the Administrator.

\*\*\*\*\*The perimeter fence around the outdoor portion of the sheltered housing facility for the lemurs is inadequate. Two sides of the perimeter fence are made of wire approximately 4 feet high with 4 inch by 6 inch openings. The third side is composed of two chains connected to metal posts in front of the primary enclosure. This housing facility is located in the drive-through portion of the zoo, which is monitored only intermittently. The property is surrounded by a perimeter fence made of graduated metal wire. However, near the lemur housing, this perimeter fence has gates made of metal piping with openings about 1 foot high by 3 feet wide. An appropriate perimeter fence around nonhuman primate housing is necessary to protect the primates from unauthorized humans and animals. The licensee must construct a perimeter fence around the nonhuman primate housing that meets the above listed regulations. This affects 7 lemurs. (NOTE: The licensee's representative stated that the lemurs were going to be moved from this housing facility where they have been for many years to a new housing facility closer to the office area. The perimeter fencing requirement must also be met at the new housing facility.)  
TO BE CORRECTED BY JUNE 17, 2011.

### 3.81

#### ENVIRONMENT ENHANCEMENT TO PROMOTE PSYCHOLOGICAL WELL-BEING.

Dealers, exhibitors, and research facilities must develop, document, and follow an appropriate plan for environment enhancement adequate to promote the psychological well-being of nonhuman primates. The plan must be in accordance with the currently accepted professional standards as cited in appropriate professional journals or reference guides, and as directed by the attending veterinarian. This plan must be made available to APHIS upon request, and, in the case of research facilities, to officials of any pertinent funding agency.

\*\*\*\*\*The licensee does not have a written program of environment enhancement for the lemurs at the facility. Environment enhancement is necessary to promote the psychological enrichment of non-human primates. The licensee must establish and document an environment enhancement program for the current and any future non-human primates at the facility. This affects 8 lemurs.  
TO BE CORRECTED BY JUNE 10, 2011.

Prepared By:

KONSTANZE PLUMLEE, D.V.M.

KONSTANZE PLUMLEE, D.V.M. USDA, APHIS, Animal Care

Title:

VETERINARY MEDICAL OFFICER Inspector 6031

Date:

May-25-2011

Received By:

(b)(6), (b)(7)(c)

Date:

May-26-2011

Title:



## Inspection Report

---

**3.125** (c)

### **FACILITIES, GENERAL.**

(c) Storage. Supplies of food and bedding shall be stored in facilities which adequately protect such supplies against deterioration, molding, or contamination by vermin. Refrigeration shall be provided for supplies of perishable food.

\*\*\*\*\*Rodent feces was present in the feed storage building near the petting zoo. Loose pelleted feed was also scattered on the floor in the area of the feces. Rodents can carry and spread disease by contaminating supplies of food. The licensee must protect the feed supply against rodents by keeping the feed storage area clean and by implementing an effective rodent control program.

TO BE CORRECTED BY JUNE 10, 2011.

The inspection and the exit briefing were conducted by Konnie Plumlee-VMO, R. Whiteley-ACI, and the licensee's representative.

---

**Prepared By:**

KONSTANZE PLUMLEE, D.V.M.

**Title:**

KONSTANZE PLUMLEE, D.V.M. USDA, APHIS, Animal Care  
VETERINARY MEDICAL OFFICER Inspector 6031

**Date:**

May-25-2011

**Received By:**

(b)(6), (b)(7)(c)

**Date:**

May-26-2011